

NAME	DEFINITION	AMMOUNT
Reconnection Fee	This fee will be applied to your account when you move into your property and added to your first bill. This fee is passed through from sub-contractors and may vary.	\$11.00 (Incl GST)
Disconnection Fee	This fee will be applied to your account when you move out of your property and added to your final bill. This fee is passed through from sub-contractors and may vary.	\$11.00 (Incl GST)
Disconnection Fee (Relating to non-payment)	This fee will apply when your property is disconnected due to non-payment. This fee is passed through from sub-contractors and may vary.	\$11.55 (Incl GST)
Reconnection Fee (Relating to non-payment)	This fee will apply when your property is disconnected due to non-payment. This fee is passed through from sub-contractors and may vary.	\$11.55 (Incl GST)
Late Payment Fee	May apply if your bill is not paid by the due date. Not applicable to electricity	\$16.50 (Incl GST)
Legal Action pending Fee	May apply if your bill remains unpaid. Not applicable to electricity.	\$16.50 (Incl GST)
Dishonoured Payment Fee	A fee may be applied to your account by the nominated payment house if your payment is dishonoured.	Charged by payment house.
Security Deposit	The Body Corporate may require a security deposit to be paid at their discretion and as per legislative requirements. Failure to pay by the due date may result in interruption to your supply. The security deposit will be refunded after 1 year of continuous payment of bills on/before the due dates.	Varies
Check Meter Read Fee	This fee may apply if you request for a check meter reading to be taken for your unit due to concerns regarding your bill. If no errors are found to have been made this fee will appear on your next bill. If an error has been made, this fee will not apply.	Passed through by sub-contractors